

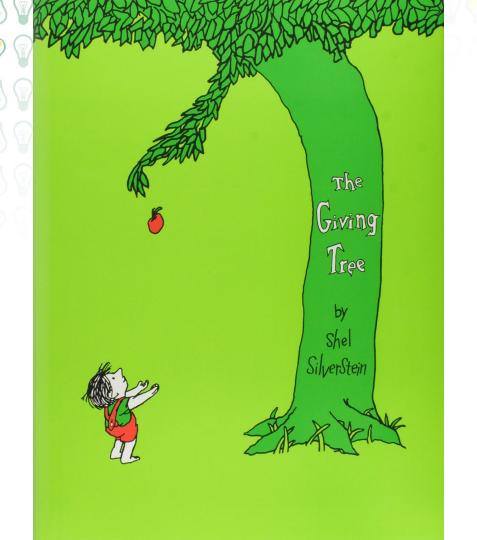
Ryder Todd Smith





A Famous Tree Story?





Totally self-effacing, the 'mother' treats her 'son' as if he were a perpetual infant, while he behaves toward her as if he were frozen in time as an importunate baby. This overrated picture book thus presents as a paradigm for young children a callously exploitative human relationship — both across genders and across generations. It perpetuates the myth of the selfless, allgiving mother who exists only to be used and the image of a male child who can offer no reciprocity, express no gratitude, feel no empathy — an insatiable creature who encounters no limits for his demands.

-Ellen Spitz writing for American Heritage



Public Engagement 101



Tripepi Smith Axiom

Content x Distribution = IMPACT



What is public engagement?

- Encompasses a broad range of methods used to inform and educate the public on your agency
 - Types of public engagement:
 - Public Information & Outreach
 - Public Consultation
 - Public Participation & Deliberation
 - Sustained Public Problem Solving





Why does public engagement matter?

- > Significant in guiding policy decisions and actions
 - More informed
 - Keep the public satisfied with your agency
 - Garner support
 - Develop trust with transparency
 - Community participation increases
- > Educates your constituents about your agency and issues
 - Future conversations can be more civil and reasoned
- Projects can be implemented much quicker





Tools for Public Engagement

- > Social media
 - Facebook, Twitter, Instagram, Nextdoor
- > Email
 - Constant Contact, MailChimp
- > Print
 - Bill inserts, door hangers, postcards
- > Surveys and polls
 - FlashVote, ICMA Survey Center, Facebook or Nextdoor Polls, Survey Monkey
- Live-streaming public meetings

- Facebook Live or city cable channel
- > An effective website
 - WordPress, CivicLive and CivicPlus, Revize, Granicus
- Community-Based Organizations
 - Rotary club, environmental groups, cultural groups



Strategies for Public Engagement

- > Create a strategic communications and media plan
 - Identify key audiences and stakeholders and their values
 - Create key themes and messages
 - Create a list of external resources (partners, media contacts, etc.) and a planning calendar that identifies long-game timeline, milestones, tasks and assignments
- Measure and evaluate engagement
 - > Data and metrics matter, keep track of them.
- ➤ Meet people where they're at make all communications accessible
 - In-person, digital, print
- Create an engaged network with solid content and distribuition



Public Engagement in Action

AMPlifying the Urban Forest

- A journey of seed, to shade, to song and a story of a second life for urban trees.
- Developed and presented by a groundbreaking partnership between the California Urban Forests Council, West Coast Arborists, Taylor Guitars, Western Chapter of the International Society of Arboriculture and the Britton Fund, AMPlifying the Urban Forest promised the planting of nearly 2,000 trees across California in one day
- With the help of Tripepi Smith, 27 municipal agencies and other organizations engaged their communities
- The event empowered communities to help expand the urban forest canopy.





Communications Support







- Tripepi Smith assisted in creating and putting together:
 - Planning calendar
 - Coordination with participating agencies and community-based organizations
 - Bi-weekly news articles
 - Weekly social media posts
 - Monthly email marketing
 - Custom press release writing for all 27 participating agencies
 - Research and creation of media list
 - Coordination with media for coverage in local
 TV, print and digital outlets
 - Promotional video
 - Day-of video coverage and interviews
 - Same-day video news releases for local media



Event Photos













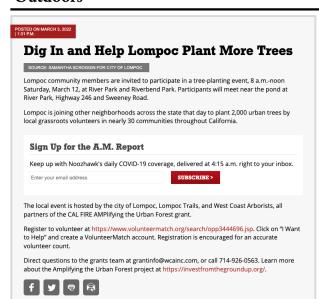
Media Hits





■ MENU Home | Local News | Coronavirus | Calendar | Schools | Sports | Business | Good for SB | A

Outdoors



Media Hits







Key Takeaways

- Municipal coordination should be a high priority
 - Cities typically have existing relationships with CBO's.
 Leverage them
 - Dedicate more time to this and start those conversations early
- Be thoughtful in announcing goals or milestones that are not set in stone – remain flexible and agile in your communications.
 - A few agencies backed out taking our number of agencies from 30 to 27. Hence, we were not able to plant all 2,000 trees in one day (but they were eventually all planted that spring).
 - Curveballs may come but get creative in addressing them.
- Your planning calendar and key messages are

- your guiding light and will keep you focused
- Limit cooks in the kitchen for the sake of efficiency and preservation of key messages
 - Identify who the real communications stakeholders are early on and control the number of voices at the table to stay efficient
- Keep the conversation going don't stop at the event



Questions?

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